Navvy+ Formative Essentials for Leaders: Americas & Europe- **FAQ**

10.15.26

Question	Response
Can you please verity that Competency Checks can only be assigned 3 times a year for each standard?	Yes, a student has 3 opportunities to take the competency check for a given standard.
Competency checks for secondary – please clarify what grades will be able to access	DoWEA has purchased Navv for grades K-8.
Competency checks are not showing up when they are assigned	Make sure you are logged in as a teacher and you should be able to see the checks you assigned. If not, we can trouble shoot further.
For students in a mixed grade level rosters at the elementary level, what competency check should they complete? For example, 4th grade students are taking 5th grade math. Which competency check should the 4th graders take?	Typically a student would take grade level standards unless you would like to evaluate predecessor and successor items which can be below or above grade level
Can we update the assessment calendar to have #25 Short Cycle Formative Assessments to explicitly state NAVVY Competency Checks in the notes? There is no written communication that links the two.	Thank you for the suggestion. I agree that adding clarification to the assessment calendar could help make the connection between #25, Short Cycle Formative Assessments, and Navvy+ Competency Checks clearer for educators. We'll share the recommendation with the appropriate DoWEA team for consideration.
Why doesn't the Learning Library have all grades (no K-1 available now)? When is this expected? Are they planning to add more activities to each standard, or are the resources we have all we can expect?	Yes, more grade levels will be added in 2026.
Is it possible to broaden the time the sandbox sees as school time? I understand why the real version is	The sandbox mimics your actual account, so the time constratins remain the same. You are able to assign practice checks outside of school hours.

limited, but the sandbox is a great tool and we would like to utilize it after students have gone home for the day and we can spend time learning about the assessment.	
The information about the Silent Reading Fluency assessment is minimal and the assessment is new to all of us. How can the SRF and ORF be used interchangeably when SRF adds a comprehension aspect not included in the Navvy+ ORF?	SRF and ORF can be used interchangeably specifically for purposes of calculating the nationally normed composite score, meaning either measure can be used to produce the composite. This does not mean that SRF and ORF are identical measures. We recognize that additional guidance explaining the differences between SRF and ORF and the intended use of each measure would be helpful for educators.
What would teachers do to provide students with instruction based on a low SRF score? Teachers are noticing that students who do fine on Reading Comprehension and Vocabulary aren't doing as well on SRF and are asking what instruction should happen before they begin progress monitoring.	SRF, Reading Comprehension, and Vocabulary assess different aspects of reading, so the results should be considered together rather than interpreting a low SRF score by itself. SRF focuses on a student's ability to quickly read and correctly answer questions about grade-appropriate text segments. Teachers should review the SRF result alongside the student's other screening, classroom, observational, and instructional data when determining the student's instructional needs and next steps. Progress monitoring can then be used to monitor the student's growth over time.
Competency checks are not showing up when they are assigned	Thank you for reporting this. When a Competency Check is assigned, an availability timeframe is set for the Check. If an assigned Competency Check is not appearing for a student, please provide the school/location, affected student ID(s), the Competency Check or standard assigned, and a screenshot of what the student sees so the issue can be investigated. Please also let us know whether the Check is missing entirely or whether the student can launch it but the assessment content does not appear.
The SRF assessment says that it is untimed, however, story segments automatically advance after 60 second and questions screens automatically advance after 90 seconds. It seems a bit misleading to call the assessment untimed.	It is generally untimed as it is capturing a student's fluency; however, the assessment moves students along if they are sitting idle. The measure is capturing the amount of time that it takes the student to read a passage
Navvy support help link says you will get a response within 24 hours, thus far no teachers, at our school, have gotten a response from Navvy support through	Thank you for bringing this to our attention. Navvy+ Help tickets submitted through the Support Hub should receive a response within 24 business hours. If your teachers have not received responses within that timeframe, please provide any available ticket or case numbers so the

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the help button submission. Please advise.	submissions can be investigated. Navvy+ phone support is also available at 1-215-966-5276, Monday through Friday, 7:00 a.m.–6:00 p.m. CT.
What are your recommendations for sharing screener data with parents?	There is a Student Screening Summary report that is useful to share with parents. Training for the Seasonal Screener is coming, and that would be a great session to view the available reports.
follow up --> MC on Competency Check --> it is across the board, the availability is there, it appears on the student view and they can click it, when they click it it goes to a blank screen. Support requests through the platform have been completely unresponsive about the issue when provided that information	Thank you for reporting this. We will follow up with our support team on this issue.
Follow up --> MC --> when a ticket is submitted through the support hub, it does not provide a ticket number, it just says thank you for your submission	Thank you for clarifying. If the Support Hub only displays a confirmation that the request was submitted and does not provide a ticket or case number, please provide the teacher's name/email address, the approximate date the request was submitted, and any other details you have about the submission. We'll share that information with the appropriate support team for further investigation.
When will grades K and 1 and 2 be added to the Learning Library? We are telling teachers about the formative assessments and have suggested that the Learning Lab has additional resources. Our K-2 teachers were dismayed that they do not have that opportunity. Should we expect it next week, next month, next year? It would be helpful to know a timeline.	It is currently slated for fall 2026. We will check whether an exact date has been released.
Why can't parents access the screener reports?	You may share student screener results with parents, but they have no direct login access to Navvy+.
It is difficult to tell when you have assigned a screener measure because nothing changes in the teacher view. Is there a way to review what has been	Thank you for the feedback. Educators can use the Assignments area in Navvy+ to review assessments they have assigned to their class. We also understand the concern that the Seasonal Screening view does not make

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assigned or to change the color of the box when it is assigned?	the assignment status readily apparent. The suggestion to add a visual indicator, such as changing the color of a measure once it has been assigned, is helpful feedback that we can share with the Navvy+ team for consideration.
The administrator teacher view is not showing assignments, neither is the STC view. We have submitted help tickets through the service desk about it, but it has not been resolved.	Thank you for clarifying. Since assignments are not displaying in the administrator/teacher or STC views and Service Desk tickets have already been submitted, we recognize that this remains an unresolved issue requiring further investigation. Please share any available screenshots and Service Desk correspondence that can help document the behavior.
On the Math Concepts and Applications – Grade 2 screener it said, "Once you move on to the next question, you will not be able to go back and change your answer. Try your best!" Is this the case on all of the untimed assessments and for all grades?	The Reading Comprehension assessment allows students to go back and change answers. So that is not the case for all untimed assessments for various grades.
Could you please add a search feature for the Support Hub?	Thank you for the suggestion. A search feature would make it easier to locate specific resources and guidance within the Navvy+ Support Hub. We'll capture this as product feedback for the Navvy+ team to consider.
Thank you, and we should upload screenshots of issues to that form to submit?	The screenshots can be submitted in the description section of the Help screen in the Support Hub. These concerns are also being submitted to our team. You might want to submit a ticket with screenshots in the Help screen.
Can you reassign a screener for a student who used AI?	If the student's use of AI results in the screener administration being determined to be invalid, the affected score can be archived and a fresh attempt administered within the administration window. Archiving removes the score from educator- and student-facing results and cannot be undone within Navvy+. By default, archiving screening and progress-monitoring scores is an administrator decision.
Hello! When will 2nd Grade ELA be available in the learning library?	Currently, the Navvy+ ELA Learning Library is available for Grades 3–8 and High School. Grade 2 ELA is not currently included in the Learning Library, and the current guidance does not provide a future availability date for Grade 2 ELA resources.

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That is exciting! We haven't been told what sessions to expect or when to expect them. We are in the thick of the screener analysis at the moment so that is at the forefront my mind. When is that session scheduled?	Yes, there is a Navvy+ Seasonal Screening Data Utilization session scheduled for October 29. The Americas & Europe session is scheduled for 6:00–7:30 a.m. CT, with a Pacific session also available from 5:00–6:30 p.m. CT. This is the upcoming session focused on Seasonal Screening data utilization.
I just want to make sure I understand the next step correctly. Are you asking me to submit a help ticket, including screenshots, even though I have not yet received a response to my previous submission?	I submitted a ticket several weeks ago regarding the paper-based issue and have not received any feedback on that request either. I'm happy to provide additional information if needed, but I would appreciate some clarification on how I should proceed. Thank you.
How do we access the Smart Sets? I saw on the screen in her first view of the Home page (Smart Sets) lower right side but when I go to my account, I do not see them and when I log into the Sandbox, I do not see the sets?	In order to view SmartSets, you'll need to be logged in as a teacher. To log in as a teacher: Navigation Pane -> Schools-> Navvy Demo Middle School CLASSES -> Albee Demo Login (or Miller Demo Login)
This sounds different than the answer below for ELA 2nd. Can you clarify?	These will be expanded to other grade levels in the future. The Learning Library resources for grade 2 ELA should be coming before the end of the calendar year. Although we do not have a specific data, the current timeline states "fall 2026."
Thank you. What is the current wording for K and 1 ELA and K and 1 Math Learning Library resources	Currently, the Navvy+ Learning Library includes ELA resources for Grades 3–8 and High School and Math resources for Grades 2–8 and High School. K–1 Math instructional resources were identified as in progress, with prior guidance indicating a planned fall 2026 release. For K–1 ELA, a specific availability timeframe has not been provided.
If you assign the same practice check or competency check (one of the 3 times), do the questions change at all or are the problems and the numbers the same each time?	For Competency Checks, students may see different questions across attempts. For the majority of Math and ELA standards, the second attempt uses a unique set of items. On a third attempt, students may see a combination of new items and some items repeated from the first or second attempt. Practice Checks can allow multiple retakes, but the guidance we have does not specify that the questions will automatically change with each retake. Stephanie Leal 07:00 AM

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	For ELA, students may see the same questions across all three attempts; however the order of items presented will show differently for each attempt.
Is there a plan to add more items to the library? If there are 3 competency checks per standard, in preparing you might run out really quick.	The items to assess each standard are comprehensive and field tested, with plenty of items to assess each standard. Additional items will be added in the future. For the resource library, additional supports will be added in the future as well for additional grade levels. Stephanie Leal 07:08 AM Page 18 of the Navvy+ Formative Educator Handbook (found within the Support Hub) allows you to view the Competency Check Pool Depth. You can see how many available items there are for each subject for Competency Checks.
I understand that they are comprehensive, my concern is that 17 items to practice a standard to prepare for mastery may not be enough practice to allow for formative assessment to prepare for the mastery check (competency check).	Thank you for clarifying your question. The items are to assess mastery. You will want to use the resources to support the standard and the items to assess. You have several items to choose from on the practice checks.
Yes, I understand that, but if a teacher chooses to give multiple practicing checks in a spiraling approach, 17 items to choose from could be gone through pretty quick, especially if they need to reteach and practice again prior to retrying the competency check.	The 17 items available in the example that Denise shared was just one example that happened to include 17 available items for the one ELA standard demonstrated. The ELA practice check item pool is smaller than the math pool because it requires students to read long passages. You may also include multiple standards on a practice check which would increase the available items for a specific check. If you want to see how many items are available for the practice checks, you may also view that information in the Navvy+ Formative 2026-2027 Educator Handbook within the Support Hub. n
For the Student Screening Summary Report, when will batch printing become available?	The Student Screening Summary currently includes the option to print an individual student's report. The current release information does not provide an availability date for batch printing. We recognize that batch printing would be helpful, particularly when reports need to be prepared for multiple students, and we can share this feedback with the Navvy+ team for consideration.
How are teachers utilizing the SmartSets as part of their daily routine? I am sure teachers would be interested in this but I have had a few ask how to best incorporate.	SmartSets are designed to provide personalized practice that can be incorporated flexibly into a teacher's instructional routine. Teachers can use Targeted SmartSets when they want the class or a group of students to practice a specific standard, while each student receives items personalized to their learning needs. SmartSets Pathways

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	provide students with an always-available, prioritized sequence of personalized practice, and Autonomous SmartSets allow students to initiate practice on configured standards from their Progress page. Within those options, SmartSets may focus on Develop, Strengthen, or Explore needs: Develop supports standards where competency has been attempted but not yet demonstrated; Strengthen reinforces standards where competency has already been demonstrated; and Explore provides practice on standards that have not yet been assessed for competency. Teachers can configure SmartSet preferences at the class or individual-student level based on how they want to incorporate the practice into
The number of practice check items varies greatly depending on the grade level. 5th Grade has 18-20 practice items for the standards I checked, 2nd had 6-14 items, 1st had 5-7, and kinder had 7. Having 7 items to use practice checks throughout the year, before, during, after instruction doesn't seem sufficient. 1) When can we expect the library to grow? 2) Is there a place we can check the number of items available by standard?	While I do not have a timeline for the incusion of new items in the library, I can guide you to the listing of the number of items available by standard. The Navvy+ Formative 2026-2027 Educator Handbook located in the Support Hub provides you with tables for the Item Pool Depth for both Competency Checks and Practice Checks. Look at page 18 for the Competency Check pool, and page 22 for the Practice Check pool.
Can you clarify the norming: is the national norm the entire navvy national or just dowea, is the district dowea as a whole or the local district?	National Norms are based on a standardized sample across the nation - not just DoWEA. District norms are based on your specific district. I imagine that there is more than one "district" established for DoWEA, but that is based on your specific configuration.
I just got this email: A parent asked a few questions that I thought were interesting and wondered if you could give me any information or direct me to the person who can. Regarding the Navvy, who owns the data collected on my child? What company/organization is the software licensed through? How long is this data kept?	Pearson follows applicable privacy and security requirements to protect student data in Navvy+. Access to student information within Navvy+ is based on user roles, organizational associations, and roster information. The specific data-retention period and how long historical student data remains accessible should be confirmed using the applicable DoWEA and Pearson privacy or contractual information.

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Thank you, is there anyway to get a merged district set for regions?	Leadership for DoWEA would manage access for users. You might want to reach out to your leadership to see what level of access may be available to you.
Teachers asked yesterday how large the sample size of the population this is being normed against and where they were located. Is that information available?	Just to clarify, you are referring to the Seasonal Screeners, correct? The screeners are nationally normed and the sample size for the norming process is large - over 9000 students included in the sample. The technical manual is currently not available in Navvy+, but I will reach out to the team to see when that may be available. Stephanie Leal 08:08 AM The norm sample was actually much larger than I previously shared. The total norming pool across grades K-8 was well over 20,000 students, with individual grade-level norm samples typically numbering in the thousands of students per grade after the weighting/resampling process.
Also, when we look at the screeners at the "district" level in DoDEA is that all of DoDEA or just our actual district within DoDEA?	Depending on your level of access you will see your district, your school or your class. An account level will see multiple locations. So, it varies based on your access.
Just to clarify the help ticket issue - I saw what was said earlier, and I went in to try to do a ticket and there is no option there to submit a screenshot	You are correct, I do not see that option either under help. You may get an email requesting screenshots if needed.
Also, this is for our HQ - I would like to second the suggestion above to redo the assessment calendar to clearly indicate Navvy+ Practice Checks, Competency Checks, etc... where they apply. That will help us to continue to encourage use based on the guidance. It would also be really helpful to break that down by grade band. It is a lot to look at when you see the long list, but far less overwhelming when I look at just the elementary or middle school or high school.	I have forwarded your question to Valen, and she said that HQ will will address it.

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Is there a way to print a batch report of the screener results? This would be beneficial for student conferences to share with parents. I can see how to do individual student reports but can't see how to print all the students in the class at once.	The Student Screening Summary currently includes the option to print an individual student's report. The current release information does not provide information about the availability of batch printing for Student Screening Summary reports. We recognize that batch printing would be helpful, particularly when preparing reports for parent/student conferences, and we can share this feedback with the Navvy+ team for consideration.
Clarifying - Also, when a teacher is looking at class data they can select national, district or school. If they choose district is that comparison with all of DoDEA or just our actual district within DoDEA?	I would refer you to district leadership for answers as to how your "distrcit" is configured.
Is there a consideration of having Aspen and Navvy+ to sync on accommodations?	Yes. An accommodation-file integration between Aspen and Navvy+ is being implemented so that applicable accommodation settings can flow into Navvy+ rather than requiring educators to manage them manually in the platform. The approach uses the existing accommodations file with additional Navvy+ fields and is expected to sync on a daily basis. The accommodations identified for the Navvy+ import include Text-to-Speech (TTS) and Grayscale. This does not change the accommodations available in Navvy+; rather, the integration is intended to automate bringing the applicable settings into Navvy+ from the accommodations file.
This is not popping up for the students for the screener as of Friday of last week.	Hmm...the lockdown browser was supposed to be live as of September 15th. Let me share this with the team to investigate further. I will be posting a link to the DoDEA portal in a few moments. You might want to check the portal for further guidance.

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Can we as district, log into a teachers account to see more of the reports for students similar to what we did with the Sandbox.? Example click on schools, pick teacher, class, student, etc?	Yes, administrators may filter down to class level access to view classrooms and individual students. To log in as a teacher: click on SCHOOLS, choose Navvy demo middle school, click on Classes. Click on DEMO LOGIN for teacher Albee A or Albee B.

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